





## Who are we?

Founded by former FCC engineers, PCTEST Engineering Laboratory Inc. was established in 1989 on the principle of providing manufacturers with a much needed independent facility that would be fully capable of testing to a comprehensive set of FCC regulatory technical requirements.

PCTEST has company locations in Korea, Japan, California, and Maryland



# What They Do?

**Their wide array of testing services providing leadership in SAR, HAC, OTA, and testing lithium batteries of wireless devices in accordance with IEEE 1725 and 1625 for CTIA certification all under one-roof. PCTEST remains the chosen test house of major cell phone and electronic manufacturers worldwide.**

# MY TEAM



Maintain User desktop PC

Setup/configure new computers

Organize and maintain servers

Help repair PCs

Assist in deploying new help desk  
software system

Test ticket management and email delivery  
to end users.

Research and test mobile app


# RESPONSIBILITIES



# T H E

Difficult Clients/Figures of Authority  
Learning Quickly  
Taking Initiative  
Asking Questions

# C H A L L E E N G E



# *What*

# *I've*

# *Learned*

Respect Authority under any circumstances

The real world workplace requires good communication skills


- The client
- Your team
- Misunderstandings

Mistakes will happen

The day to day of IT



# How SU Prepared Me

1. Team projects = Teamwork
  2. Deadlines
  3. Ask Questions (If you don't know, GO)
  4. Hold yourself accountable
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Q & A?

